

DEFENCE SERVICES OFFICERS' INSTITUTE
DHAULA KUAN: NEW DELHI -110010

DSOI/SY/218

Jul 11

MINUTES OF THE MEMBERS' ANNUAL MEETING HELD
AT 1800 HRS ON 20 FEB 2011

1. The Members' Annual Meeting, as provided for under Rule 38 of the DSOI Rules, was held at the Defence Services Officers' Institute (DSOI), Dhaula Kuan, New Delhi at 1800 hrs on 20 Feb 11. The Meeting was convened by the Managing Committee of DSOI and was attended by a number of members.

2. The following members of the Managing Committee attended the meeting:-

Maj Gen Rajiv Sachdev	-	President, DSOI
Maj Gen SS Thakral	-	Vice-President
Rear Admiral BR Taneja, NM	-	Vice-President
Brig HS Brar	-	Member
Col Salil Bisht	-	Member
Brig (Retd) Dilip Khosla	-	Member
Col (Retd) Dharam Vir Redhu, SM	-	Member
Col (Retd) R Balasubramanian	-	Legal Officer
Cmde (Retd) KN Bhagat, VSM	-	Secretary, DSOI
Mr Neeraj K Sharma	-	Coord (F&B)
Mr SK Pandey	-	Asst Secretary (Finance)
Col Adish Yadav, Hony, Secy, DSOWF	-	Special invitee

3. Lt Col (Retd) BR Malhotra (Mem No. 1352) pointed out that the members of the Managing Committee were not present at the appointed time for the meeting. The President apprised the members that he, along with other members of the Managing Committee, had arrived at 1700 hrs. As only 17 members had arrived, he went to the Presidential Lounge to await the completion of quorum. The Secretary was there for monitoring the same throughout. He pointed out that the reason for the delay for completing the quorum may be due to rain. Some members had informed, through telephone, that they were held up in traffic and that they would be arriving shortly.

4. The quorum was eventually complete by 1815 hrs. The Secretary informed the members that 72 members were present and that the quorum was complete as stipulated in the DSOI Rules to declare the Members' Annual Meeting open. He, thereafter, requested the President to start the proceedings of the meeting. The President introduced himself and asked all members of the Managing Committee and Executives to introduce themselves to the members, giving details of the portfolios being handled by them. The Secretary also introduced Col Adish Yadav, Hony Secretary, DSOWF to the members present.

OPENING ADDRESS BY THE PRESIDENT, DSOI

5. At the outset, the President informed the members present about the sad demise of 31 of our esteemed members and four staff members during the year 2010. Lists are placed at Annexure I & II respectively. The House observed one minute's silence to pay homage to the departed souls.

6. The President, thereafter, declared the meeting open with his address to the members as given at Annexure – III.

7. **Circulation of Agenda/Notices and Sending of Bills, Newsletter etc to Members.** Lt Col (Retd) SK Nagrath (Mem No. 4162) requested the Management that at least 30 to 45 minutes may be given to members for any other point at the end of the meeting. He also pointed out that a number of members have not received the circular regarding the meeting. The Secretary stated that the notice was posted on the website sufficiently in time and the members were also informed about the meeting through SMSs. The President, while appreciating Lt Col (Retd) SK Nagarath for bringing out a very valid point, expressed that though this is the age of computers and SMSs, we still like to receive something in writing. He assured that the matter will be examined and we shall send such notices through newsletters. He, thereafter, directed the Secretary to proceed with the meeting.

8. **Confirmation of Minutes of the Members' Annual Meeting Held on 10 Jan 10.** The Secretary stated that the Minutes of the previous Members' Annual Meeting held on 10 Jan 10 were circulated to all members in Feb 2011 through website. He, thereafter, gave a presentation on the progress of the Minutes of the previous meeting for information of the members. The details of the progress are given in the succeeding paragraphs.

9. **DSOI Canteen Facilities.** The Secretary brought out that as promised in the last Members' Annual Meeting, the floor area of the canteen has been increased through installation of a Porta Cabin which has also been made fully air-conditioned. Billing counters have been made more efficient through installation of Bar Code Scanners and faster printing machines. Capt (Retd) SS Sherawat (Mem No.5915) appreciated the Management for the new arrangements made in the canteen, especially billing counters and enlarging the space, making the movement within the canteen much more convenient.

10. **Trolleys in CSD.** The Secretary stated that during the last Members' Annual Meeting, there was a suggestion from the members for increasing the number of trolleys. The number of trolleys has been increased to 50 from the earlier 30. In addition, 15 plastic trolleys have been placed inside the grocery section. He explained that the basic problem is that the roads are in a bad state due to which the wheels of the trolleys get damaged frequently, though we get them repaired instantly. He expressed that once the roads are repaired, our problems with the trolleys will decrease.

11. **Repair of Roads and Parking Areas.** The Secretary brought out that funds have been released by EC, DSOWF. Request For Proposal (RFP) has been

prepared and the work will start in due course. He further, informed the members that the 'Kacha' parking between Axis Bank ATM and Residential Suites area has been provided with Pre-cast Cement Concrete (PCC)/interlocking tiles. This area can now accommodate 60-65 cars.

12. **Armed Forces Flag Day.** The Secretary informed that, as advised by Maj (Retd) Harjit Singh, in the last President's Open Forum, a box for donation towards 'Armed Forces Flag Day' has been placed at the Reception.

13. **Training of Staff/Employment of Trained Cooks.** The Secretary stated that we have appointed four trained cooks on contractual terms on trial basis. The measures taken have shown improvement. This is corroborated by a large number of positive remarks from the members in the Suggestion Books.

14 **Electronic Display of Numbers During Tambola.** The Secretary informed the members that as per the request of Gp Capt (Retd) BM Karir (Mem No. 9805), an electronic display system was installed soon after the last Members' Annual Meeting, however, it had to be removed at the same pace, on recommendation of majority of Tombola playing members.

15. **Discipline of Staff.** The Secretary brought out that all efforts are in hand to instill a sense of belonging within the staff through conduct of personal counseling meetings at various levels by the Secretary and the Executives concerned. We are sure that members must have noticed a change in the attitude of staff to a reasonable extent.

16. **Traffic Hazard at the Main Gate.** The Secretary brought out that in addition to the agencies like MCD, NDMC, NHAI and the Cantonment Board that were contacted in the past, efforts were also made with the office of Chief Minister of Delhi during Civil Military Liaison Conference and we were assured that the bus stop will be shifted 100 mtrs Westward i.e. towards the Arjan Vihar Junction. We also observed that filling work of low-lying area behind the bus stop had commenced. It was presumed that this was in response of our request to the Chief Minister for shifting of bus stop. However, it has recently been noticed that digging has started just at the west end of the bus stop for creation of an over-bridge across the road to the Metro Station. Our hopes of shifting of the bus stop have, therefore, been brought to an end.

17. **Ratio of Elected Members' vis-à-vis Nominated Members.** Wg Cdr (Retd) J Kumar (Mem No. 13232) pointed out that at Sr. No 48 of minutes of the last years MAM regarding ratio of elected members' vis-à-vis nominated members in the Managing Committee has not been correctly recorded. He stated that DSOI is a registered Society under the Society Act. The Managing Committee as constituted now is functioning illegally and its decisions are not supported by force of law and, hence, categorically null & void. The President informed that as the issue is sub-judice, no comments could be offered.

18. **Office for Elected Members in DSOI.** Col NK Dabas (Mem No. 14669) requested to be informed about the status of minute 47 of the previous meeting viz "Elected members need to be given an office in DSOI". In response, the President

brought out that neither he nor any of the other members of the Managing Committee are being provided with any such office space at DSOI.

19. There being no other observations on the minutes of the MAM held on 10 Jan 2010, Col (Retd) DV Chadha (Mem No.9844) proposed to pass the minutes. This was seconded by Sqn Ldr (Retd) AK Ahooja (Mem No 10063). The Minutes of the Members 'Annual Meeting held on 10 Jan 10 were thus confirmed.

TO RECEIVE THE REPORT OF THE MANAGING COMMITTEE INCLUDING THE FINANCIAL POSITION AND TO DISCUSS IT.

20. **The Salient Features of The Balance Sheet and the Audit Report.** While presenting and the discussing the Balance Sheet to the year ending 31 Mar 11, the Secretary expressed that, like last year, we have once again made profit of approximately Rs. 55.7 lakh in the financial year Mar 2011. Out of this figure, an amount Rs. 51.64 lakh has been set aside towards the liability for encashment of leave. He further stated that as against Rs. 57 lakh apportioned for gratuity last year, we have set aside a sum of Rs. 84.7 lakh under the said head, which amounts to an upward difference of Rs. 27 lakh. This may also be construed as additional funds generated during the financial year under review. The areas of concern were projected as follows:-

<u>Head of Account</u>		<u>Current Year</u> (Rs in Lakh)	<u>Prev. Year</u> (Rs in Lakh)
Wages and salaries	-	1002.90	950.76
Deficit in Bar	-	43.94	37.43
Deficit in Catering	-	29.36	10.17
Deficit in Activity Centres	-	27.08	22.92
Condemnation of Current/Fixed Asset		05.10	9.01

21. **Income.** The income generating avenues are as under:-

		<u>Current Year</u>	<u>Prev. Year</u>
Subscription	-	3,74,78,060	3,67,20,788
Canteen	-	1,22,81,721	1,17,32,382
Beverage counter	-	11,76,734	10,57,500
Residential suites	-	41,31,853	29,95,840
Interest on investment	-	1,63,35,192	1,18,14,348
Other income	-	1,93,60,289	1,92,12,366
TOTAL AMOUNT	-	9,07,63,849	8,35,33,224

22. The members expressed their satisfaction in improvement of financial status as compared to the previous years. The Balance Sheet was, therefore, ratified duly proposed by Col (Retd) DV Chaudhary (Mem No. 9844) and seconded by Sqn Ldr (Retd) AK Ahuja (Mem No. 10063)

23. The Secretary stated that the progress made during the previous year to improve the services and upgrade the facilities has been covered by the President

in his opening address. The same is, therefore, not being discussed to avoid repetition.

**TO DISCUSS POINTS, IF ANY, SUBMITTED BY THE MEMBERS AND
APPROVED BY THE MANAGING COMMITTEE IN TERMS OF
RULE 39 OF DSOI RULES.**

24. The Secretary, on behalf of the Management, thanked the members concerned for forwarding their valuable points for discussion during this meeting. The Secretary stated that all points/suggestions received from members have been included in the agenda and same were displayed on the Notice Board well within time. He further stated that a few points received have already been deliberated in President's Open Forum and requested that the members should keep them in consideration and not repeat them for discussion at the Members' Annual Meeting in order to save valuable time. The President directed that only points on agenda raised by the members present will be discussed. The members agreed with the President on this issue. The agenda points were subsequently discussed through the means of a presentation as highlighted in the succeeding paragraphs.

25. **Land lease and Property Tax.** Maj (Retd) Harjit Singh (Mem No. 14948) had requested that progress on the aspect of renewal of land lease and fixing of quantum of Property Tax may be intimated to the members. The Secretary informed that the issue of renewal of land lease was discussed at a meeting chaired by the Additional Secretary, Ministry of Defence where representative of DGDE, Maj Gen AS Chand, ADG (LWE) and Secretary, DSOI were present. During the meeting, the representative of DGDE pointed out that DSOI is indulging in commercial activities like housing Banks, Banquet Halls and Residential Suites. It was explained by the Secretary that none of these activities can be construed as commercial. It was elaborated by the Secretary that the Banks located at DSOI are providing services only to Armed Forces Officers, both serving and retired and their families. In fact, majority of accounts held with the Syndicate Bank pertain to pension account of retired Armed Forces Officers. Like-wise, it was also explained that Banquet Halls and Residential Suites are being provided to members for wedding of their dependents and as transit accommodation to members and their families respectively. The Additional Secretary, Ministry of Defence was quite convinced with this argument. A detailed response on the above lines has been made in writing to MoD by the office of the ADG (LWE). The office of ADG (LWE) is also pursuing and monitoring the case vigorously.

26. **Projects Proposed and Concurred by the COAS and their Present Status.** Maj (Retd) Harjit Singh (Mem No. 14948) sought the details of the present status of the proposed projects. The Secretary informed the member that a sanction of Rs. 1.5 crore from DSOWF was accorded as a soft loan by the QMG, on the directions of Chief of Army Staff (COAS) which was based on a presentation made by DSOI to the Army Chief. He further informed the gathering that the first instalment Rs. 50 lakh has already been received. The proposed projects to be undertaken out of this corpus of Rs. 1.5 crore are as follows:-

(a) Relaying/repair of Road

- 50 lakh

(b)	Construction of new Entrance	- 18 lakh
(c)	Energy saving devices	- 4 lakh
(d)	Hard standing for additional car parking	- 13 lakh
(e)	Repair, polish and renewal of furniture	- 15 lakh
(f)	Improvement of Signage	- 2 lakh
(g)	Improvement in Swimming Pool area	- 8 lakh
(h)	Improvement of Sky Lounge, Restaurants & Bars	- 40 lakh
	Total	- 150 lakh

27. **Present Status of Projects Under Progress.** Maj (Retd) Harjit Singh (Mem No. 14948) wanted to know the progress on following projects which are being undertaken by DSOI from within our own resources:-

(a) **Installation of CCTV System.** The Secretary informed the members that the CCTV system has already been installed along with 27 cameras and two monitors - one at the Reception and other in the office of the Secretary. The final commissioning is in progress.

(b) **Replacement of LT Panel.** The Secretary brought out that major work has been completed and the electricity load shifted to the new panel without even one day's break in the electricity supply to the Institute, as the shifting of electrical load was done in four phases utilizing Tuesdays and holidays. The balance work pertains to installation of CO₂, fire-extinguishing system which is expected to be completed shortly. He also stated that the entire work has been completed at a total cost of Rs. 12 lakh as against the earlier estimate of Rs. 28 lakh.

(c) **Status of Two Sets of Toilets at Staff Quarters.** The Secretary briefed the members that work for repair of six toilets at the Staff Quarters was contracted out through tendering. While the contractor, did a good job on the first set of two toilets, the work on second set of toilets was not found satisfactory. Despite repeated reminders and certain amount of efforts put in by the contractor, the basic defect of seepage could not be rectified by the contractor and he, thereafter, expressed his inability to do the same. The contract was, therefore, short closed. We are in the process of contracting the balance work to a new vendor.

(d) **Expansion of CSD Through Installation of Porta Cabins.** The Secretary informed the members that the work on this project has been completed and it is there for all the members to see. We have received a large number of compliments from members as entire outlook and ambiance of the CSD has changed.

(e) **Charging a Token Money Toward Rent From Pastry Shop.** The Secretary informed that the Raj Rif Centre, which is running the shop, is being charged Rs. 5750/- per month as license fee in addition to Electricity charges as per actual consumption.

28. **Steps to Improve Financial Health of Institute.** Maj (Retd) Harjit Singh (Mem No. 14948) wanted to know the steps taken to improve the financial health of DSOI. He further stated that, if need be, a high power committee may be appointed to look into this aspect. The Secretary explained that following steps have been initiated in this regard:-

- (a) Tighter inventory control.
- (b) Reduction in procurement cost.
- (c) Control of raw materials to sale ratio.
- (d) Contracting of items on competitive basis.
- (e) Increase in income from sponsorship for major functions.

29. **Few Suggestions to Improve Financial Status of DSOI.** Maj (Retd) Harjit Singh (Mem No. 14948) offered few suggestions in this direction, which are discussed as under:-

- (a) **Charge Rent from Tea Stall Near CSD.** The Secretary explained that Rs. 500/- per month, plus electricity charges, are being charged.
- (b) **Huts Constructed Near BEC, be Charged Monthly Rent.** The Secretary explained that the practice of permitting vendors to sell their items has since been stopped, by the Management, as the same was not permitted under the land lease conditions.
- (c) **Charge Ground Rent From Tent & Illumination Contractor.** The Secretary informed that rebate is charged from vendors in the form of Tentage and Flowers @ 25% and 72% of the billing amount respectively. In addition to the above, vendor provides limited amount of free tentage and flowers on three of our major functions viz New Year's Eve, May Queen & Diwali Mela.
- (d) **Dining Table Paper Napkin Holders with Company Logos.** The member stated that we should charge the company for displaying their paper napkins holder carrying their logo. It was explained by the Secretary that these are provided as complimentary items by the liquor companies for which no money can be charged.
- (e) **Charging of Monthly Rent From Liquor Companies for Installing Their Branding at the Bars.** It was explained that all the three Bars viz Anchor, Oasis & Sky Lounge were renovated through sponsorship from liquor companies on the condition that they would be permitted their signage for branding at these venues.
- (f) **Charge Rent from Axis Bank for Installation of ATM Near CSD.** The Secretary intimated that monthly rent @ Rs. 13,310/- is being charged. In addition, electricity charges are being recovered from the bank, on actual basis.

(g) **The Catering Contractor Should Pay Electricity Charges Billed to the Institute.** The member pointed out that the catering contractor charges extra rent for electricity for parties. He opined that the vendors should be charged electricity for electrification of the area. It was explained that the electricity to the lights provided by the contractor for decoration of party area is supplied from his generators. Electricity so consumed is being charged by the contractor.

(h) **Utilizations of Lawn II and Rose Garden.** Maj (Retd) Harjit Singh (Mem No. 14948) suggested that these venues be utilized to host parties which would fetch us additional revenue. The Secretary informed that the Lawn-II is invariably used whenever required by members. Rose Garden is not lent out for parties. It was further stated that it may be appreciated that DSOI can accommodate not more than two large and three small parties concurrently due to manpower and infrastructural constraints.

30. **Provision of Disposal Hand Towels.** Wg Cdr (Retd) OP Bhambri (Mem No 7241) suggested that disposable hand towels be provided in the toilets. He explained that the present system of providing a common towel for use by all members is very unhygienic. The Secretary informed the member that this suggestion has already been implemented.

31. **Attendance of Members at the President's Open Forum.** Maj (Retd) Harjit Singh (Mem No. 14948) expressed his concern on the scanty attendance, of only eight members, at the Open Forum held on 24 Jul 10. He expressed that this needs investigation by the DSOI Management. The President concurred this concern and requested the members to be more responsive towards such meetings. He further stated that it is only the participation of the members in such meetings and their constructive suggestions which will help bring up the Institute to the level expected.

32. **Senior Citizen Old Age Home.** Col (Retd) GS Kashyap (Mem No. 10674) stated that quite a number of retired officers are living alone due to various reasons like death of wife, separation due to children being far away etc. Such people, single or double, are living under their own arrangements in civil areas where they are neither secure nor comfortable. There is, therefore, a need to think about them. He further said that the need of such persons has been felt by Air Force more than a decade ago and they have built a safe and decent place where he, himself, is living for the last over two years. He expressed that DSOI could think on those lines. He also suggested that DSOI could take a lead by allotting few rooms in our Residential Suites to senior citizen members on 'pay and stay' basis permanently. The President explained that considering the fact that we are located on Defence land on lease, setting up of such a facility is not feasible. As for setting aside the rooms for senior citizens in our Residential Suites, he explained that as we have only 24 rooms to cater to a membership of more than 16,000, this is not feasible.

OTHER POINTS WITH THE PERMISSION OF THE CHAIR

33. **Bonus Act.** Lt Col (Retd) BR Malhotra (Mem No. 1352) brought out that DSOI is paying Bonus to staff in excess of what is provided for in the Bonus Act. He pointed out that Bonus is applicable as per the Bonus Act i.e. @ 8.33% on Basic Pay +DA. The Secretary informed the member that DSOI is paying Bonus in the form of Ex-gratia as per the MOU signed in 1994 between Wage Negotiation Committee and representatives of the Defence Services Officers' Institute Staff Welfare Association (DSOI-SWA).

34. **Regularisation of Adhoc Employees** Col (Retd) Devender Singh (Mem No. 15652) pointed out that our casual employees who are working here for the last so many years, have got married and have children, are still working on adhoc basis. We should not be recruiting new people without regularising our old adhoc employees. The President replied that this point is not included in the agenda therefore information regarding this is not available. He, however, assured the members that no fresh recruitment has been done in the last few years.

35. **Condition of Furniture in the Card Room.** Brig (Retd) VK Sharma (Mem No. 2007) stated that condition of the furniture at the Card Room was not good and needs urgent repairs. The Secretary informed that action for the same is in hand and the needful would be done shortly.

36. **Construction of Swimming Pool.** Lt Col (Retd) BR Malhotra (Mem No. 1352) enquired about the status of Olympic Size Swimming Pool which was to be built in the Tennis Court area. It was explained that the proposal was objected to by certain tennis playing members who even went to court against the proposal. The above notwithstanding, as the pool was to be constructed by MES, it could have only happened on a land of category 'A1'. As DSOI is located on a land which falls under the category 'B3', such work could not have been undertaken. The project was, therefore, shifted to Harbaksh Stadium where the proposed pool has already come up.

37. **Appointment of Consultation Committee.** Wg Cdr (Retd) P Mahajan brought out that in order to overcome the losses in the catering, bar and various other outlets, a committee could be formed. The committee could study the problems and the reasons resulting to the losses and give their recommendations. The President stated that this point was discussed in the last Open Forum also where in it was explained by the then President that all members are at liberty to send suggestions to the Managing Committee which will always be taken cognizance of, however, appointment of such a parallel committee would neither be advisable nor feasible.

38. **Additional Counters at DSOI Canteen.** Brig (Retd) Amarjit Singh (Mem No. 5291) stated that we should increase the number of counters at the CSD from four to five during 1st to 10th of every month. Lt Col (Retd) SK Nagrath requested a separate counter for senior citizens. The President assured that feasibility of increasing of number of counters will be explored keeping the manpower constraints in mind. In so far as the suggestion regarding a separate counter for senior citizens is concerned, he expressed that it may not serve the purpose as most of our members fall in the senior citizen category.

39. **Entrance at the Main Gate.** Brig (Retd) Amarjit Singh brought out that the entry and exit at our main gate has become very risky particularly for those who are going out of DSOI as the level of the main road has increased due to constant re-layering. Members have to face two fold problems, one to climb up the road and second to merge with the traffic. The President directed the Secretary to find a solution.

**TO ELECT AND ANNOUNCE IN DUE COURSE THE NEW
COMMITTEE MEMBERS**

40. The President congratulated Brig (Retd) YP Goyal and Lt Col (Retd) AK Sehgal for having got elected to the Managing Committee in the elections held during the day. While wishing them a successful tenure, he hoped that the Institute would definitely benefit from their rich experience.

CONCLUSION

41. The President thanked the members for their active participation during the deliberations and at the same time helping the Management to conduct the proceedings in a very congenial atmosphere. He requested all the members to keep the premises neat and clean through use of dustbins for litter. He also thanked the members of the Managing Committee, the Executives and Staff of DSOI for their team work. Cdr (Retd) SS Ahuja (Mem No. 7415), on behalf of the members, thanked the President and his team of officers for conducting the meeting in such a professional and organised manner.

42. The meeting concluded at 2030 hrs.

43. These Minutes have the approval of President, DSOI.

(KN Bhagat)
Cmde (Retd)
Secretary

Encls : Annexure I-III

Annexure - I

**LIST OF MEMBERS WHO LEFT FOR THEIR
HEAVENLY ABODE DURING THE YEAR 2010-11**

S.No.	Mem No	Rank & Name	Date of Death
1.	2523	Mrs Sudarshan Johar	01.02.10
2.	6777	Lt Gen (Retd) HK Sibbal, MVC	01.02.10
3.	6782	Cmde (Retd) BB Yadav	01.02.10
4.	9131	Ex Capt (Retd) MA Rehman	01.02.10
5.	4961	Mrs Shakunt Nanda	01.03.10
6.	5664	Lt Col (Retd) Dharampal	01.03.10
7.	5700	Col (Retd) KL Gulati	01.03.10
8.	11437	Lt Cdr BJ Pandit	01.03.10
9.	6657	Mrs Shiela Bindra	01.04.10
10.	11859	Col (Retd) RC Suri	01.04.10
11.	10578	Lt Col (Retd) NN Taneja	01.05.10
12.	14440	Lt Col (Retd) AS Sawhney	01.05.10
13.	50705	Lt Col (Retd) Surinder Kumar	01.05.10
14.	1784	Mrs Sarla Laroia	01.06.10
15.	3301	Mrs Shama Singh	01.06.10
16.	4093	Wg Cdr (Retd) BK Desoares	01.06.10
17.	4151	Brig (Retd)RR Suri	01.06.10
18.	20338	Gp Capt (Retd) Chand Sagar	01.06.10
19.	1157	Brig (Retd)DD Oberoi, AVSM	01.07.10
20.	3582	Mrs KK Bhatia	01.07.10
21.	8597	Mrs Sarup Charanjit Singh	01.07.10
22.	6034	Mrs Satwant Kaur	01.08.10
23.	22427	Col (Retd) Pravin Chandra Vyas	01.08.10
24.	12606	Col (Retd) SY Rawoot	01.10.10
25.	13736	Air Cmde (Retd) Sasthana, VM	01.10.10
26.	2364	Maj (Retd) RK Kochhar	01.12.10
27.	4278	Brig (Retd) BJ Tahilramani	01.12.10
28.	8853	Col Bharpur Singh, VSM & Bar	01.12.10
29.	10861	Lt Col (Retd) RC Jetly	01.01.11
30.	13098	Lt Col (Retd) RM Biswas	01.01.11
31.	14356	Air Cmde Ashok Kumar Mukerji	01.01.11

Annexure – II

**LIST OF STAFF MEMBERS WHO LEFT FOR THEIR
HEAVENLY ABODE DURING THE YEAR 2010-11**

Sr No.	Name & Designation	Date of Death
1.	Sh Rajveer Singh, Supervisor	21.04.10
2.	Sh Chaman Lal, Safaiwala	25.11.10
3.	Sh S Pirma, Barman	26.11.10
4.	Sh Ashok Kumar, Safaiwala	18.12.10

Annexure – III

(Ref Minutes of Members' Annual Meeting
held on 20 Feb 11)

PRESIDENT'S OPENING ADDRESS

1. Welcome & New Year. At the outset, I welcome you all and wish you a very Happy New Year. On behalf of the Managing Committee, I wish good health, happiness and prosperity to you all and your families.
2. Condolence. Before I proceed with my formal address, I would like to share our grief on the sad demise of 31 of our esteemed members and four staff members, over the last one year. I, on behalf of you all and the Managing Committee, pray to God that their souls may rest in peace and also give their family members strength to bear the irreparable loss. May I request you all to kindly rise and observe one minutes silence to pay our respects to the departed souls.
3. Improvements and Entertainment Activities -2010. On behalf of my team in the Managing Committee and myself, I wish to convey that it shall be our constant endeavour to provide the esteemed members with better services and good recreational as well as entertainment facilities. I take this opportunity to outline some of the important improvements undertaken and entertainment activities conducted during the year 2010. Coming to the improvements first:-
 - (a) Health Club. The Health Club has been recently renovated. The facilities have been upgraded through addition of a new treadmill and an elliptical trainer.
 - (b) Provision of Hard Standing Near CSD. A hard standing has been created near the CSD using pre-cast cement concrete with a view to increase and improve the car parking area. This car park can accommodate approximately 60 cars.
 - (c) Overhauling of Swimming Pool Filtration Plant. Overhauling of the Swimming Pool filtration plant has been undertaken to enhance its operational efficiency.

(d) Installation of Under Water Lights in Swimming Pool. In order to meet the demand of a large number of members, under water lights have been installed in the Swimming Pool which has enabled us to increase the pool timings.

(e) Overhauling of the Central AC Plant. The Central AC Plant has been overhauled with a view to improve its efficiency.

(f) Replacement of LT Panels. The state of the existing LT Panels, was a cause for concern and an emergency waiting to happen. These have been replaced with a new set of 'state of the art' panels.

(g) Chinese Restaurant. A fully renovated Chinese Restaurant has been made operational. It will be functional for dinners on every working day and also for lunch on Fridays, Saturdays and Sundays.

(h) Installation of Porta Cabin for CSD. The floor area of CSD has been enlarged through installation of a Porta Cabin. The billing counters have been made more efficient through installation of bar code scanners and faster printing machines. This has resulted in speedier billing, thus, reducing the length of queues.

(j) Residential Suites. All suites have been provided with a refrigerator, an electric kettle alongwith milk, sugar and whitener sachets and cane sofa sets for balconies.

4. I will now quickly run through the various cultural and entertainment activities that were held during the previous year.

(a) ABBA, Arrival Live. An internationally renowned Swedish Pop Music group ABBA Arrival created a replica performance of the nostalgic number of the original ABBA, for a 3000 strong gathering at DSOI on 26 Apr 2010.

(b) Rain Dance. A 'Rain Dance' to splash away the heat away, was held on Friday, 28 May 10 at the DSOI Swimming Pool lawn where members and dependents danced to high wattage music with water sprinklers providing the cooling effect.

(c) Annual Bridge Tournament. A pairs Bridge Tournament was held at DSOI on 08 May 10. All the Bridge lovers of DSOI and a number of other clubs had participated.

(d) Ghazal Evening. A ghazal evening organised on 26 Jun 2010 saw a houseful of music lovers swooning to the melodious voice of a renowned artist Mr Nasser Harwani.

(e) DSOI Swimming Gala: 2010. A Swimming Gala was organised on 28 Aug 2010. A large number of members and dependents, under various age groups, had participated in the event.

(f) Yoga By Guru Baba Ram Dev Ji. A Yoga Workshop was conducted by Yoga Guru Baba Ramdev Ji on 07 Oct 10 which was attended by a gathering of nearly 3000 members and dependents.

(g) Diwali Carnival 2010. A Diwali Carnival was held on 28 & 29 Oct 10. Various stalls for games, eatables, household items, attractive gift items, etc. were set up by the members/sponsors. Added attractions of the carnival were Raffle draw, Dance to DJ's music and a Bumper Tambola.

(h) DSOI Queen Pageant: 2010. The 44th DSOI Queen Pageant" was held on 07 Nov 10. A panel of judges consisting of renowned personalities, selected the winners for DSOI Queen Pageant 10. The event saw a gathering of well over 4000 members and dependents.

(j) DSOI Open Sports Tournament. DSOI Open Squash, Tennis, Badminton and Table Tennis Championships were held from 09 Dec to 12 Dec 2010 at DSOI Sports Complex in various categories.

(k) New Year Eve's Ball - 2010. New Year's Ball was held on Friday, the 31 Dec 10 to usher in the year 2011.

(l) Other Social Activities. Besides the above, monthly/weekly social activities such as Tambola & DJ Dance nights, Valentine Dance, Children's Christmas Party etc were also organised.

5. Projects Under Progress/Planning. The members will be aware that based on a presentation made to the Chief of the Army Staff in Jun 2010, we have received a sanction of a loan of Rs. 1.5 crores from DSOWF. The various projects that are proposed to be undertaken during the coming year will be highlighted during the course of the presentation by the Secretary.

6. Targets Over Next 5-6 Months. Our target for the next 5-6 months will be to reiterate to our esteemed members the unique identity of our Institute as a 'Combined Officers' Mess' and not a Club, as is misunderstood by some, and work towards that by emphasising on the following aspects befitting a Service Officers' Mess :-

(a) Focus on the 'Basics' and on enhancing the functional efficiency by improving the following:-

(i) Standard of hygiene and sanitation.

- (ii) Provide clean and decent environment befitting a Combined Officers' Mess
 - (iii) Strict control over catering arrangements.
 - (iv) Turnout, conduct and attitude of staff.
 - (v) Conduct of various functions and activities.
- (b) Save energy by making DSOI a green building.
 - (c) Repair, polish and change of upholstery of furniture owned by DSOI.
 - (d) Improve signages.
 - (e) Identify and register a panel of vendors/contractors, with security clearance, for running food stalls for various functions.
 - (f) Deny access to liquor bars to dependents of members and their civilian guests and ensure strict adherence to law of the land, by using different coloured coupons and establishing separate counters for soft drinks during functions.
 - (g) Introduction 'Smart Card' for all facilities.
 - (h) Implement strict adherence to the law on smoking and prevention of noise pollution.
 - (j) Ensure wearing of helmets by two wheeler riders within DSOI, who are legally required to wear them.
 - (k) Emphasis on conduct of members including, adherence to the laid down dress code by the members, their dependents and guests.

FINANCIAL HEALTH

7. As you all are aware that our Institute functions on 'no profit no loss' basis as is the case in all Armed Forces messes across the country. This Institute, despite being a tri-services mess, has to sustain with its own resources unlike other messes. I am, however, glad to announce that this Institute, which was perpetually in the red for the last so many years has, recorded a reversal and we are no more in overall loss. Members, on seeing the balance sheet, would observe that our Bar and Catering are running in loss. I must inform this august gathering that this loss is on account of manpower cost, which is unavoidable. Further, the cost of dishes have been increased only marginally despite the fact that cost of raw material has gone up exponentially. The loss may be viewed as subsidy being provided to

members by offsetting the profits of other centres, however, this would be reviewed as the cost of food items is going up constantly.

8. Glory and Name as Leader of Service Institutes. Gentlemen, I shall now conclude my address with an assurance that all out efforts are in hand to bring this premier Institute of ours back to its original glory as was the case and intent at the time of its inception. Our endeavour to give due importance to the aspirations of the members of this Service Institute will continue. It would be my personal endeavour to improve its facilities and services befitting an Armed Forces Officers' Mess.

9. Appreciation. I take this opportunity to place on record my deep appreciation for the excellent work done by the members of the Managing Committee, the Executives and the staff in the true and high traditions of the Services.

10. I will now request the Secretary to take up the points received from members for deliberation. May I, however, request the members to maintain the decorum of the meeting and not make personal allegations. Instead, productive suggestions to augment the facilities and to improve the standards are desirable. May I also request that this forum be not restricted to only a few members to speak. Instead, I shall appreciate if members from across the section put up some valuable suggestions.

THANK YOU!

OVER TO THE SECRETARY